



## **NETBALL CENTRAL**

### **Online Bookings Terms and Conditions**

Valid as at 12 October, 2015

We like to keep your booking experience as easy and straight forward as possible.

Our netball and badminton courts are available for hire seven days a week for individual use. However, please note that court bookings made must be for the purpose of training (adults or children) or Social Netball Events (group events). Competitions or any other related activity, whether of a commercial or non-recreational nature, are not permitted.

For all non-recreational activities such as competitions, clinics and other special events, a formal booking process must be followed and requires you to contact the Venue Operations Manager in the first instance on (02) 9951 5000 during business hours.

*Note: Online Bookings can only be made two calendar months in advance.*

#### **1. Credit Card Transactions**

All transactions are processed in Australian Dollars.

Our systems are protected by a 128-bit SSL certificate that encrypts all data that passes between your browser and our site. This is indicated by the padlock symbol on your browser and means that all data sent between your browser and the server is encrypted, including your log in, profile and credit card details. Credit Card transactions are processed immediately using a secure payment gateway to the banking system, so we do not store your credit card details, and we can provide you with instant feedback on the status of a transaction.

#### **2. GST**

All Prices quoted within on the Netball Central website and other related collateral include GST unless otherwise stated.

#### **3. Booking Times**

The booking time covers the period of use. Minimum booking time is one hour (60 minutes). Booking times can then increment in half hour time slots.

#### **4. Confirmation of booking/checking-in**

4.1 All hirers must report to Netball Central Reception upon arrival.

4.2 All online bookings are confirmed by the issuing of a booking confirmation direct to your nominated email address.

4.3 A booking confirmation will only be issued subject to receipt of payment.

4.4 The booking confirmation slip must be produced at Reception upon arrival to validate a booking.

4.5 All bookings are made in the name of a specified individual as set out on the booking confirmation. Proof of identity may be required. Bookings are non-transferable and non-refundable.

p. (02) 9951 5000  
f. (02) 9951 5099  
w. netballnsw.com

Netball Central,  
2 Olympic Boulevard, Sydney Olympic Park, NSW 2127  
PO BOX 396, Lidcombe NSW 1825



## **5. Conditions of Use**

All bookings are made subject to the Venue's Terms and Conditions. These are available from the Netball Central Reception. They are also displayed on the Netball NSW and Netball Central websites plus at the main entrance to Netball Central.

## **6. Cancellation**

Netball NSW reserves the right to cancel a booking if:

- In the event of urgent maintenance work;
- A court is not being used for the nominated purpose;
- Court hire fees have not been paid;
- A netball booking of significance is requested.

The court hire fee will be retained when casual bookings have been cancelled by the hirer.

If Netball NSW cancels a booking, a credit of the same value will be offered to the Hirer to use against another booking at a future date and time.

## **7. Insurance**

The hirer will not do or permit to be done or leave undone, anything which will affect the Venue's Insurance policy or policies to fire or public risk in connection with the court hire. The hirer hereby agrees to indemnify Netball NSW and its officers to the extent that such policies are affected through any such act.

## **8. Accident Indemnity**

The hirer shall be responsible for any accident, loss, damage or injury sustained by any person using the facilities at Netball Central during the time these facilities are allocated to the user, notwithstanding that such injury arose from or by reason of any defect with the facilities. The hirer agrees to indemnify Netball NSW against all claims and demands made or costs or expense incurred in connection with such actions. The hirer is required to provide the Venue Manager with written details of any accident loss, damage or injury sustained by any person within 24 hours of the accident occurring.

## **8. Theft**

Netball NSW will not be liable for any loss or damage sustained by the hirer or any persons, firm or corporation entrusted to or supplying any article or thing to the hirer by reason of any such article or thing being lost, damaged or stolen and the hirer agrees to indemnify Netball NSW against any claim by any such person, firm or corporation in respect to such article or thing.

## **9. Breach of Conditions of Use**

Any breach of any one or more of these conditions may, at the discretion of Netball NSW, result in the use of the facility being withdrawn.

*Cont. over*

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## 10. General Venue Rules

Netball Central Conditions of Entry prohibit the following:

- Commercial activities including the collection of money, sale of food, drinks, services and merchandise.
- Display or distribution of advertising material.
- Signs or banners without prior written approval from Netball NSW.
- Filming or photography for commercial purpose except with the prior written permission of Netball NSW. Permission must be sort during business hours no less than 48 hours prior to booking's commencement date/time.
- Leaving rubbish, litter and other waste material in places other than in the venues rubbish/recycling bins.
- Use of insulting, threatening or indecent language.
- Offensive or indecent behaviour.
- Non-compliance with directions given by Venue Staff/Security, NSW Police or any other authorised person.
- Damage to building, facilities and equipment.

The full Netball Central Conditions of Entry can be found on the Netball NSW ([netballnsw.com](http://netballnsw.com)) and Netball Central ([netballcentral.net.au](http://netballcentral.net.au)) websites.

If you have any further queries, please contact the Netball Central Venue Operations Manager on (02) 9951 5000 during business hours.

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