
MAXIMISING PLAYHQ FOR YOUR ASSOCIATION

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ACKNOWLEDGEMENT OF COUNTRY

Netball Australia acknowledges and pays respect to the Traditional Custodians of the land we conduct this webinar from. We pay respect to the culture, history and Elders, past present and future. We extend that respect to Aboriginal and Torres Strait Islander peoples here on the webinar this evening.



OBJECTIVES



- Helpful tips on managing Competitions within PlayHQ.
- Provide an overview and demonstration of PlayHQ's rollover function:
 - Season Rollover
 - Grades Rollover
- Outline of the upcoming PlayHQ Service Fee implementation.
- Overview of upcoming features scheduled for release.

Top Tips for Managing Competitions in PHQ



Competition Tile Management

Establish a one competition tile e.g. DNA Winter Competition and then add seasons to that one overarching competition tile.



Custom Field Management

Associations can utilise the Custom Field tool to add questions that could assist with grading and recruitment of workforce.



Competition Visibility

Whilst accepting team nominations and completing the fixture in system, the hidden visibility is a great tool to ensure the netball community don't have access to information prior to it being finalised.

AVAILABLE ROLLOVER FUNCTIONALITY



SEASON ROLLOVER

Administrators can efficiently save time by automatically copying over specific settings as a starting point for a new season.



GRADES ROLLOVER

This enables administrators to automatically copy over specific settings as a starting point for a new season.



CLUB MANAGEMENT

This enables administrators to automatically copy over aspects of the Club Management System e.g. Invited Clubs.

SEASON ROLLOVER

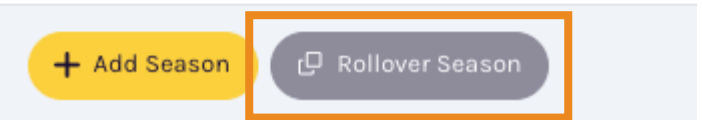
The “Rollover Season” button will be displayed as inactive if:

- No seasons have been created yet for the competition.
- There are no remaining season names available to create a new season.

Competitions > Junior Domestic Competition

Junior Domestic Competition

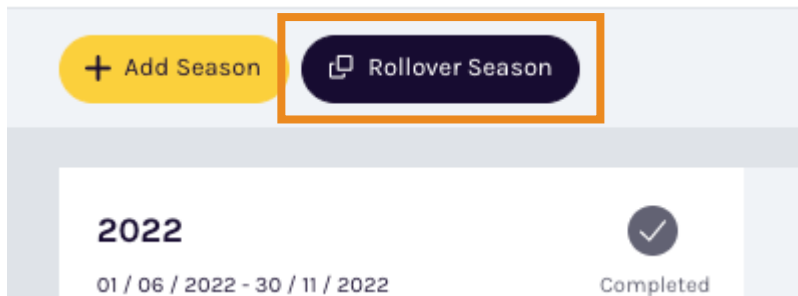
Seasons Settings



Competitions > Junior Domestic Competition

Junior Domestic Competition

Seasons Settings



The “Rollover Season” button will be displayed as active if:

- There is at least one existing season in the competition.
- There is at least one available season name to create a new season.

SEASON ROLLOVER

Season settings that can be rolled over are:



Venue or Venues



Age Restrictions



Age Groups

Season settings that are not rolled over and must be entered into system are:



Season Name



Dates



Visibility

Important Note:

- Age Restrictions does not incorporate restriction dates.
- You will need to enter the calculate age of player date.
- Participants that previously participated in the prior competition do not rollover and must register to the new competition.

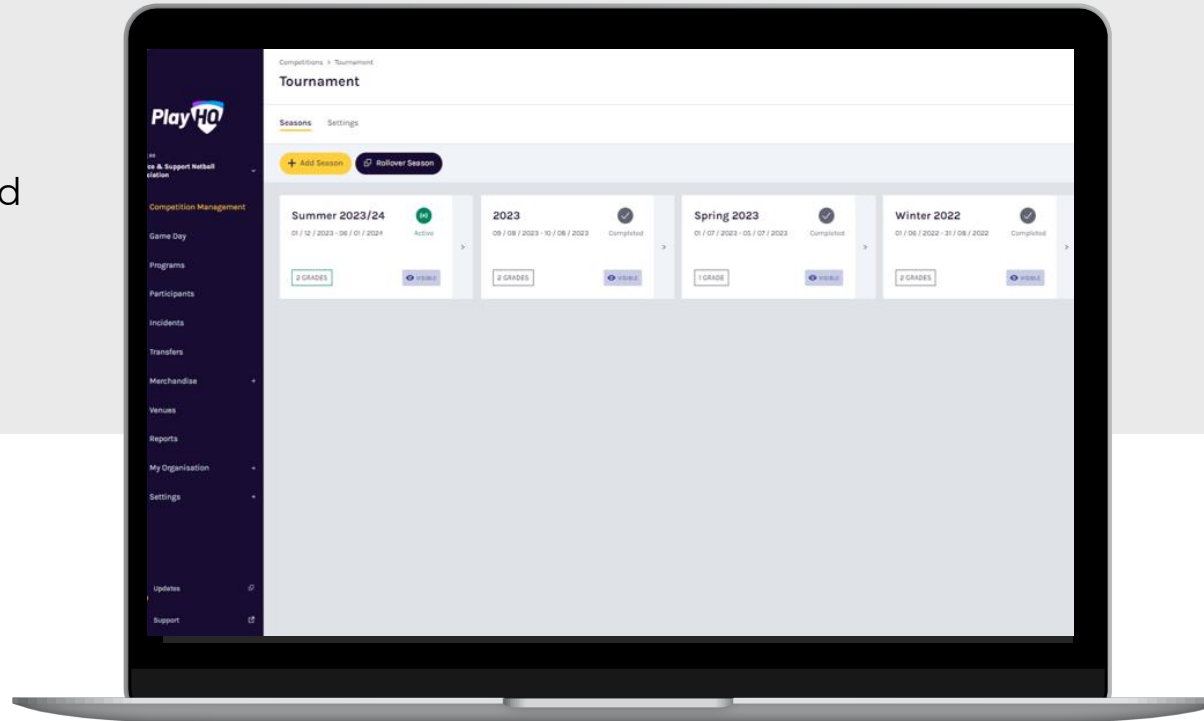
CLUB MANAGEMENT SETTINGS

Invited Clubs

Any clubs that were invited, accepted and declined will be displayed here.

Edit Team Name

These settings will retain their prior state e.g. enabled or disabled.



Roles

The roles that were enabled in the source season will be available for selection.

Registration Fees

Any fees set in the source season will appear on this page.

Important Note:

- You have the flexibility to change anything of these details when rolling over the source season e.g. update fee, roles and add additional clubs to invite list.

GRADES ROLLOVER

To utilise the grade rollover function, navigate to the Grades tab of the desired Competition Season.

Grade rollover will be available if:



At least one other season exists in the competition e.g. Winter 2023



No grades have been created in the target season

Important Note:

- The grade rollover may not be visible initially, click “Add a Grade” button and the grade rollover will appear if the above conditions are met.

DEMONSTRATION



QUESTIONS





PLAYHQ SERVICE FEE

PlayHQ is committed to continually improving the platform to ensure it provides the best experience for stakeholders across our sport.

In line with this commitment, effective from 1 January 2024, PlayHQ will be introducing a 1.49% service fee charged to participants on all transactions.

The collection of this fee will ensure PlayHQ can continue to build features to make administrator roles easier and elevate the current participant experience.

Order summary		
Description	Qty.	Total
Australian Netball (12 month) <i>Player Membership Fee</i> Netball Australia	1	\$4.49
2023 Netball NSW Player Registration - Aged 2-17 (12 month) <i>Player Membership Fee</i> Netball NSW	1	\$74.51
Association Player Registration Fee PlayHQ Association	1	\$0.00
Club Player Registration Fee PlayHQ Club 2	1	\$75.00
Uniform Medium	1	\$49.00
	Sub-total	\$203.00
	Service fee	\$3.02
	TOTAL	\$206.02

Features that are currently being developed are:



Buy Now, Pay Later

Netball participants will have the ability to make full payment of alternatively pay in fortnightly instalments using PayPal “Pay in 4 option from January.



Modern Payment Methods

Other payment methods such as Apple Pay, Google Pay, PayPal and Mastercard will be made available at time of checkout to make it easier to register and pay.



Improved Reporting

The system will move to monthly payouts and reconciliations with a financial summary report which can be filtered by payout. This feature update will also allow for exporting to Xero, MYOB or another accounting software that you may use.



PlayHQ Netball App

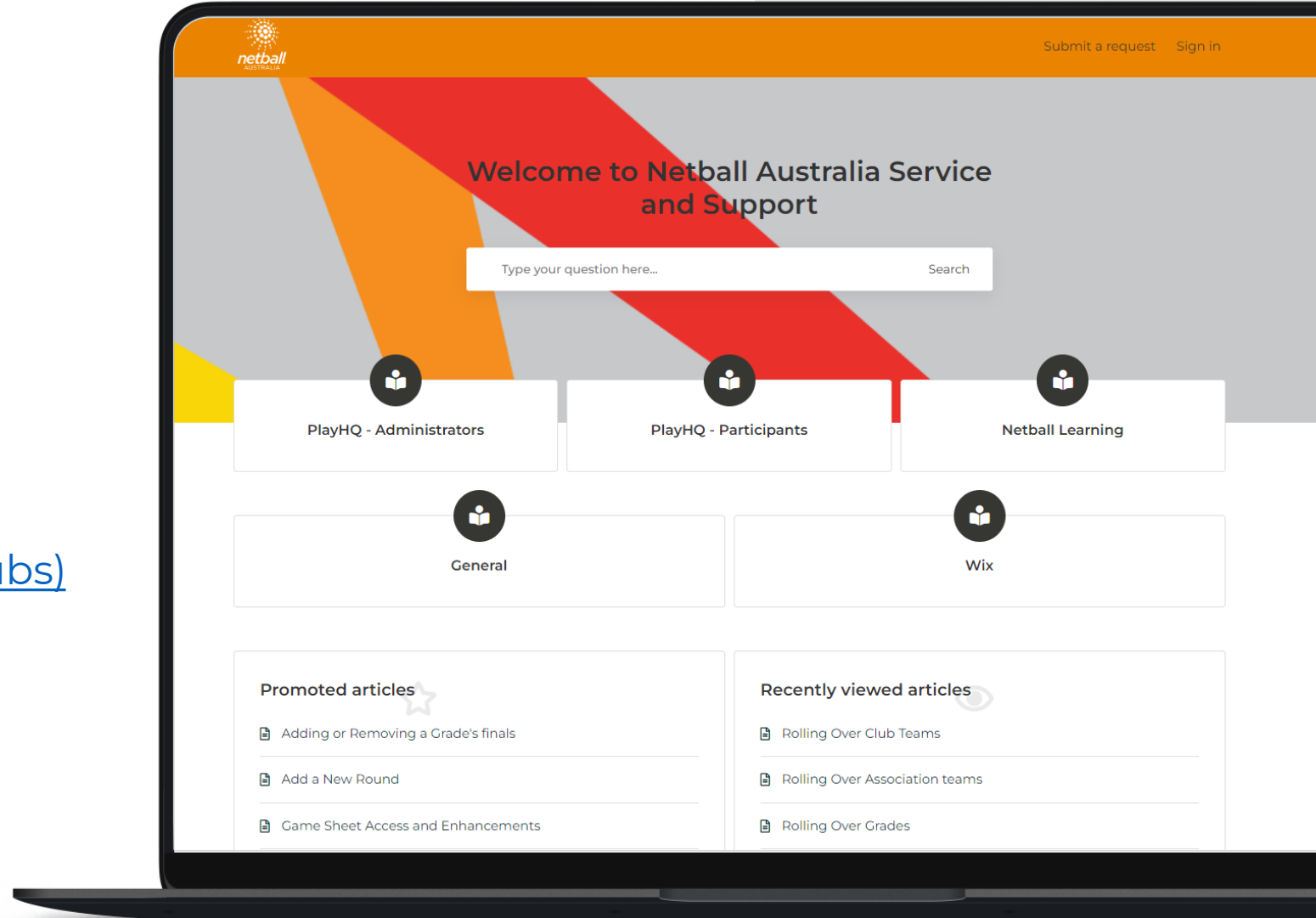
PlayHQ will deliver a specific app for Netball which will allow users to use app features that will ensure participants can access fixtures, results and ladders.

QUESTIONS



USEFUL ARTICLES

- [Rolling Over a Season](#)
- [Rolling Over Grades](#)
- [Rolling Over Association Teams](#)
- [Rolling Over Club Teams \(for clubs\)](#)
- [Custom Field Questions](#)



THANK YOU!



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